The policy and procedure for settlement of shortages in obligations arising out of internal netting of trades is as under:

- a) The Short delivering client is debited by an amount equivalent to 20% above of closing rate of day prior to Pay-in/Payout Day. The securities delivered short are purchased from market on T+2 day and the purchase consideration (inclusive of all statutory taxes & levies) is debited to the short delivering seller client along with reversal entry of provisionally amount debited earlier.
- b) If securities cannot be purchased from market due to any force majeure condition, the short delivering seller is debited at the closing rate on T+3 day or Auction day on Exchange + 10% where the delivery is matched partially or fully at the Exchange Clearing, the delivery and debits/credits shall be as per Exchange Debits and Credits.
- c) In cases of securities having corporate actions all cases of short delivery of cum transactions which cannot be auctioned on cum basis or where the cum basis auctioned on cum basis or where the cum basis auction payout is after the book closure/record date, would be compulsory closed out at higher of 10% above the official closing price on the auction day or the highest traded price from first trading day of the settlement till the auction day.
- g) Conditions under which a client may not be allowed to take further position or the broker may close the existing position of a client.

We have margin based RMS system. Client may take exposure upto the amount of margin available with us. Client may not be allowed to take position in case of non-availablity/shortage of margin as per our RMS policy of the company. The exiting position of the client is also liable to be squared off/close out without giving notice due to shortage of margin/non making of payment for their paying obligation/outstanding debts.

 Temporarily suspending or closing a client's account at the client's request.

On the request of client in writing the client account can be suspended temporarily and same can be activated on the written request of the client only. During the period client account is suspended, the market transaction in the client account will be prohibited. However client shares/ledger balance settlement can take place.

On the request of the client in writing, the client account can be closed provided the client account is settled. If the client wants to reopen the account in that case client has to again complete the KYC requirement.

Deregistering a client: Notwithstanding anything to the contrary stated in the agreement, the stock broker shall be entitled to terminate the agreement with immediate effect in any of the following circumstances:

- i) If the action of the client are prima facie illegal/improper or such as to manipulate the price of any securities or disturb the normal/ proper functioning of securities or disturb the normal/proper functioning of the market, either alone or in conjunction with others.
- ii) If there is any commencement of a legal process against the client under any law in force;
- iii) On the death/lunacy or other disability of the Client;
- iv) If the client being a partnership firm, there are steps taken by the Client and/or its partners for dissolution of the partnership;

- If the Client suffers any adverse material change in his/her/its financial position or defaults in any other agreement with the Stock broker;
- vi) If there is reasonable apprehension that the Client is unable to pay its debts or the Client has admitted its inability to pay its debts, os they become payable;
- vii) If the Client is in breach of any term, condition or convenant of this Agreement;
- viii) If the Client has made any material misrepresentation of facts, including (without limitation) in relation to the Security;
- ix) If a receiver, administrator or liquidator has been appointed or allowed to be appointed of all or any part of the undertaking of the Client:
- If the Client have taken any action for its reorganization, liquidation or dissolution;
- xi) If the Client has voluntarily or compulsorily become the subject of proceedings under any bankruptcy or insolvency law or being a company, goes into liquidation or has a receiver appointed in respect of its assets or refers itself to the Board for Industrial and Financial Reconstruction or under any other law providing protection as a relief undertaking;
- xii) If any convenant or warranty of the Client is incorrect or untrue in any material respect;

Inactive Client account: Client account will be considered as inactive if the client does not trade for period of one year. Calculation will be done at the beginning of every month and those clients who have not traded even a single time will be considered as inactive, steps shall be taken for transferring the shares/credit ledger balance if any to the client within one week of the identifying the client as inactive. The client has to make written request for reactivation of their account.

Trading in Exchange is in Electronic Mode, based on VSAT, leased line, ISDN, Modem and VPN, combination of technologies and computer systems to place and route orders. It is made clear that there exists a possibility of communication failure or system problems or slow or delayed response from system or trading halt or any break down in back office/front end system, or any such other problems/glitch whereby stock proper not being able to establish access to the trading system/network, which may be beyond his control and may result in delay in processing or not processing buy or sell Orders either in part or in full. Stock proper shall note be liable and responsible for any such problem/fault.

Client Acceptance of Policies and Procedures stated hereingboye:

I/We have fully understood the same and do hereby sign the same and agree not to call into question the validity, enforceability and applicability of any provision/clauses this document any circumstances what so ever. These Policies and Procedures may be amended / changed unilaterally by the broker provided the change is informed to me / us with through any one or more means or methods. I/we agree never to challenge the same on any grounds including delayed receipt / non receipt or any other reasons whatsoever. These Policies and Procedures shall always be read along with the agreement and shall be compulsorily referred to while deciding any dispute /difference or claim between me / us and stock broker before any court of law / judicial / adjudicating authority including arbitrator / mediator etc.

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